

Clarification_ QM 58 Category 4 Quality Requirements

13 November 2026

Service, Maintenance and Monitoring IT equipment (UPS) in Westville

Content of the presentation

1. **Quality Requirement Category 4**
2. **Section A** – document submission
3. **Section B** – document submission
4. **Complete Section E**:Form A

Section A

A.1 Populate the Quality Method Statement template (**The statement to be aligned to ISO 9001:2015**)

Clauses of ISO 9001:2015

- **Clause 4 - Context of organization**
- **Clause 5 – Leadership**
- **Clause 6 – Planning**
- **Clause 7 – Support**
- **Clause 8 – Operation**
- **Clause 9 – Performance Evaluation**
- **Clause 10 – Improvement**



Method Statement

Section A

A.2 Quality Policy **Approved by top** management

- Commitment to: meet customer requirements / expectations; continual improvement; satisfying all applicable requirements including statutory requirements.

A.3 Quality Objectives **Approved by Top** Management

- Identify Quality Objectives, targets, target dates, person responsible

Section B

B.1 Documented information for defined roles, responsibilities and authorities

- Submits either of these documents
  - Organogram
  - Job Profile
  - Responsibility Matrix etc.

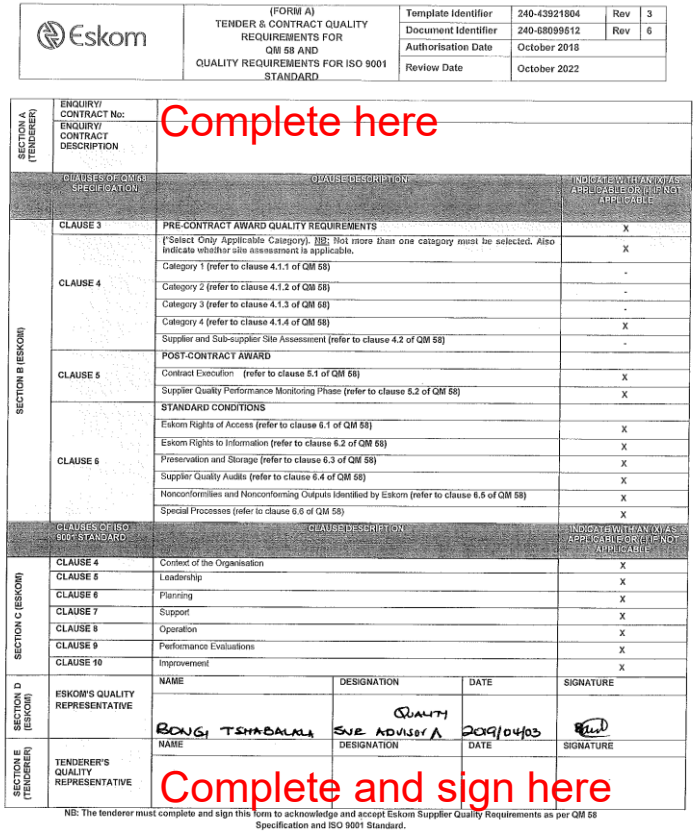
Please ensure that the Quality Roles / Function is detailed

Section B

- B.2 Documented information for Control of Externally Provided Processes, Products and Services

- Describe how you ensure that work completed/supplied by external party (Sub-Contractor, Suppliers) compiles with the requirements.
  - Selection
  - Evaluation
  - On going monitoring
  - Inspection
  - Product acceptance /approval / final Inspection
  - Controls that you have in place

Section E - Form A completion and signing



Eskom	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR QM 58 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Template Identifier	240-43921804	Rev	3
		Document Identifier	240-68099512	Rev	6
		Authorisation Date	October 2018		
		Review Date	October 2022		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:	Complete here
	ENQUIRY/ CONTRACT DESCRIPTION	

	CLAUSES OF QM/SA SPECIFICATION	CLAUSE DESCRIPTION	INDICATE WITH AN 'X' AS APPLICABLE OR 'N/A' IF NOT APPLICABLE
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS	X
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.	X
		Category 1 (refer to clause 4.1.1 of QM 58)	-
		Category 2 (refer to clause 4.1.2 of QM 58)	-
		Category 3 (refer to clause 4.1.3 of QM 58)	-
		Category 4 (refer to clause 4.1.4 of QM 58)	X
		Supplier and Sub-supplier Site Assessment (refer to clause 4.2 of QM 58)	-
	CLAUSE 5	POST-CONTRACT AWARD	
		Contract Execution (refer to clause 5.1 of QM 58)	X
		Supplier Quality Performance Monitoring Phase (refer to clause 5.2 of QM 58)	X
	CLAUSE 6	STANDARD CONDITIONS	
		Eskom Rights of Access (refer to clause 6.1 of QM 58)	X
		Eskom Rights to Information (refer to clause 6.2 of QM 58)	X
		Preservation and Storage (refer to clause 6.3 of QM 58)	X
		Supplier Quality Audits (refer to clause 6.4 of QM 58)	X
		Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 6.5 of QM 58)	X
		Special Processes (refer to clause 6.6 of QM 58)	X

	CLAUSES OF ISO 9001 STANDARD	CLAUSE DESCRIPTION	INDICATE WITH AN 'X' AS APPLICABLE OR 'N/A' IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	X
	CLAUSE 5	Leadership	X
	CLAUSE 6	Planning	X
	CLAUSE 7	Support	X
	CLAUSE 8	Operation	X
	CLAUSE 9	Performance Evaluations	X
	CLAUSE 10	Improvement	X

		NAME	DESIGNATION	DATE	SIGNATURE
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	BONGI TSHABALALA	QUALITY SYS ADVISOR A	2019/04/03	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE

Complete and sign here

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per QM 58 Specification and ISO 9001 Standard.

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Omission Noted

- Section A
  - Documents not compliant to ISO 9001:2015 requirements (A1,A2,A3)
  - Documents compliant to ISO 9001:2015 but reference made to ISO 9001:2008
  - Quality Policy not approved
  - Quality Objectives not approved
- Section B
  - B.1 Documented information for defined roles, responsibilities and authorities
    - Quality role not included
  - B.2 Documented information for Control of Externally Provided Processes, Products and Services
    - Documentation control process only listed – no indication of other process e.g supplier/contractor management

Omission Noted

- Section E
  - Form A – enquiry number and description omitted
  - Not signed by Quality Rep or Director


Thank
you